



RETURNING ORDERED GOODS (Free translation of original Finnish binding version)

You have 14 days to make final purchase decision.

You have the inform us about returning goods within 14 days of delivery. Then you have another 14 days from the day you have informed about the return to physically return the goods. You may also just return goods within 14 days after receiving them. The goods must be intact in its original packaging.

Hygiene, products, sterile products and products that are in a sealed packaging cannot be returned even if the package is not opened. Such products are continence and hygiene products, creams and lotions, sterile products, all products that are used for eating, feeding or breast milk collection (excluding electric pumps) and all sealed packages.

Products that are specially ordered or tailored cannot be returned.

How to return the goods:

1. Product must be unused in its original package. It must contain all parts, manuals etc.
2. Fill this form and put it the box. Refund is made to the same payment method that was used to pay the original purchase.
3. Returning of goods delivered with mail is free of charge when return is made in a post office. You have to inform that it is a customer return and give the return number.
4. Ask for a receipt and keep it for three months. It is a proof of returning the goods.
5. If you wish to change the product, return the one you don't want to keep and place a new order.

NOTE! Before returning the goods, visit INFO >SHOPPING WITH US > Returns & refunds

Rental pumps:

1. Pumps may be returned via mail see 1.-4. above
2. Pumps may be returned to our warehouse during opening hours
3. NOTE: Read instructions in rental agreement

RETURN ADDRESS:

**Medi10 / PolarPro Logistiikka
Ainontie 5F portti1, ovet 14-17
01630 Vantaa**

(POST OFFICE CUSTOMER RETURN NUMBER 643801)

Name
Address

Product	Package size/ quantity	Reason for return (voluntary)

If you have anything to ask, contact us before 14 days time has passed. Tel. +358 44 5681115 / tilaukset@medi10.fi

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